

**CUSTOMER SERVICE RELATIONSHIP GUIDE**

<b>Department</b>	<b>Contact person</b>	<b>E-mail / Phone</b>
<b>Technical support</b>	Sebastian Stengl	e-mail: <a href="mailto:sebastian@alcadent.com">sebastian@alcadent.com</a>
	Linda Lin	e-mail: <a href="mailto:technique2@alcadent.com">technique2@alcadent.com</a>
	Cara Luo	e-mail: <a href="mailto:technique3@alcadent.com">technique3@alcadent.com</a>
	Wendy Zeng	e-mail: <a href="mailto:technik@alcadent.com">technik@alcadent.com</a> Phone: +86-75527798633
<b>CAD CAM</b>	Sending digital orders and STL files	e-mail: <a href="mailto:cadcam@alcadent.com">cadcam@alcadent.com</a> or upload on : <a href="http://alcadent.com/services">http://alcadent.com/services</a>
	<i>We are here for you !</i>	
<b>Logistics</b>	Yi Tan	e-mail: <a href="mailto:logistics@alcadent.com">logistics@alcadent.com</a> Phone: +86-75527798633
<b>Accounting / Invoicing</b>	Cindy Huang	e-mail: <a href="mailto:cindy@alcadent.com">cindy@alcadent.com</a> Phone: +86-75527798633
	Aprilis Liu	e-mail: <a href="mailto:invoicing@alcadent.com">invoicing@alcadent.com</a> Phone: +86-75527798633
<b>Cases Schedule / Order Forms / Come in / Send out</b>	Daisy Qu	e-mail: <a href="mailto:inout@alcadent.com">inout@alcadent.com</a> Phone: +86-75527798633
<b>Marketing &amp; Sales</b>	Joanna Zhang	e-mail: <a href="mailto:joanna@alcadent.com">joanna@alcadent.com</a> Phone: +86-75527798633

Live technical communication via SKYPE account : [alcadent\\_technique](https://www.skype.com/people/alcadent_technique)  
**Available:** Monday to Saturday 2PM - 6PM ( China Local Time )